

Government of Nepal
Ministry of Home Affairs
Department of National ID and Civil Registration
Singh Durbar, Kathmandu



IFB No: DoNIDCR/NCB/05/077-78

Contract ID No.: NP-DOCR-24718-GO-RFB

Contract Name: Supply, Delivery, Installation, Configuration and Support of Data Center, Failover and Disaster Recovery Center Equipment and Software

Clarification on bidding document
(Publication Date: 2077/9/10)

S.N.	Bid document's ref	Queries	Answer/clarifications
1.	A.1:SN 6 Intel Xeon Platinum 4C/8T, 3.6 GHz or higher base clock frequency, minimum 16.5 MB cache	Is Platinum Processor mandatory or can bidders propose same specification processor on Intel Xeon Gold? Using the mentioned Platinum SKU will only inflate the BOM where same performance can be achieved with equivalent Gold Processors.	Platinum processor is mandatory for the database server
2.	A.6: SN 10 RAM: at least 32 GB or more in Remote Access Management Device	Request for generic RAM capacity meeting all performance specification to at least 8 GB or higher for competitive bidding	This is the requirement of the Department
3.	A.7:SN 11 DC Firewall	This only favors for particular brand of OEM	This device is not vendor specific
4.	A.8: SN 10 DC Internal Firewall	This only favors for particular brand of OEM	This device is not vendor specific
5.	A.5; S.N 9 RAM:16 GB or more in network switch	Requesting for generic RAM and Flash capacity of at least 4 or 8 GB while meeting all the performance specification requirements for competitive bidding	This is a requirement of Department


Director



6.	A.5; S.N 10 Flash 16 GB or more in network switch	Requesting for generic RAM and Flash capacity of at least 4 or 8 GB while meeting all the performance specification requirements for competitive bidding	This is a requirement of Department
7.	A.10: SN 6 Should support at least 10 million concurrent connection in WAF device	Will it be okay to propose ADC with WAF features if all requirements are fulfilled? (WAF is purely for web application security. More concurrent sessions is available in application delivery controller (ADC) with limited WAF functional as well.	Solution should fulfill DonIDCR Requirement
8.	B.3: SN 17 Should support Bare Metal Restores for Windows, Linux and Unix based physical servers in Backup and replication Software	As of now customer does not have UNIX environment, requesting to remove as it will inflate the BOQ and price	Department Requirement
9.	B.3: SN 18 should have ability to protect all mount paths associated with disk libraries configured from a Backup/Media Server against Ransomware attacks	We provide this only with our appliance. We can provide Sophos at an additional cost	Department need the solution that meets requirement. Appliance is considerable but has to be approved by the OEM of Backup and replication software
10.	B.3: SN 32 Should provide RPO of less than 1 second and RTO of less than 10 minute	As RPO time can vary depending on the network latency.	Proposed solution should provide the requirement


Director