

EMS

What is EMS?

EMS is the generic name for High Speed, Low Premium, and Time-Bound Guaranteed Delivery Service.

Service Values:

Passions for understanding and satisfying customer needs.

Equal treatment, Respect, and Recognition to the Customers.

Staff commitment to the implementation of agreed plans and policies.

Proactiveness on continuing service improvement.

The Fastest and Most Reliable International Postal Service.

Service Features:

Reliability

Affordability

Speedy

Quality

Proof of Delivery on Request

Technology-Based

Time-bound Guaranteed Delivery

Customer Focused

Domestic EMS

Express Mail Service offers timely delivery of urgent document and merchandise items. EMS is the generic name for High Speed, Low Premium, and Time-Bound Guaranteed Delivery Service. Domestic EMS service was started in 1991 from 7 municipalities and the locations have reached 62 in 2010. Six District Post Offices directly manage EMS between them and via other locations and others are linked via these districts and GPO. Customer can book their items at any of the districts that offer this service during office hours.

The maximum weight of the document or EMS items is limited to 2 kg per item.

Details of inland EMS rate are as follows:

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- EMS charge (for all over the country) **Rate (NRs)**
- First 40 Gram 50.00
- Additional 20 grams (Up to 2 Kilogram) 10.00

INTERNATIONAL EMS Rate

Weight Limit: up to 20 Kgs per package.

S.N.	DESTINATION COUNTRY	FOR 500 GRAM	EACH ADDITIONAL 500 GRAM
		From Jan 1, 2017 (Rs.)	From Jan 1, 2017 (Rs.)
1	AUSTRALIA	2100.00	500.00
2	BANGLADESH	1500.00	400.00
3	BHUTAN	1500.00	400.00
4	BRUNEI	2000.00	400.00
5	CANADA	2200.00	500.00
6	CHINA	1500.00	500.00
7	DENMARK	3400.00	500.00
8	EGYPT	2300.00	500.00
9	FIJI	2400.00	500.00
10	GERMANY	3300.00	500.00
11	HONG KONG	3100.00	400.00
12	INDIA	1600.00	300.00
13	INDONESIA	2500.00	400.00
14	IRELAND	2900.00	500.00
15	ISRAEL	2600.00	500.00
16	ITALY	2600.00	500.00
17	JAPAN	2500.00	500.00
18	KUWAIT	1900.00	400.00
19	MALAYSIA	2400.00	400.00
20	MALDIVES	1900.00	400.00
21	MYANMAR	2000.00	400.00
22	NETHERLANDS	2800.00	500.00
23	NEW ZEALAND	2000.00	500.00
24	NORWAY	3400.00	500.00
25	PAKISTAN	2300.00	400.00
26	PHILIPPINES	2100.00	500.00

27	PORTUGAL	2100.00	500.00
28	QATAR	2100.00	400.00
29	SINGAPORE	2200.00	400.00
30	SOUTH KOREA	2700.00	500.00
31	SPAIN	2300.00	500.00
32	SRILANKA	2000.00	400.00
33	SWITZERLAND	3000.00	500.00
34	THAILAND	2200.00	400.00
35	TURKEY	2800.00	500.00
36	UAE	2300.00	400.00
37	UK	2800.00	500.00
38	USA	2800.00	500.00
39	YEMEN	2300.00	500.00
<p>NOTE: For Merchandise, Sample, and Gift Items: Add Rs.100.00 up to 2 Kgs. & Rs.200.00 for more than 2 Kgs per packet.</p>			

• **DOMESTIC EMS Rate**

	GRAM	Rate (Rs.)
Anywhere Within Nepal	First 40 Grams	70.00
	Additional 20 Grams Upto 2 Kilograms	15.00
Same Day Delivery Service	First 20 Grams	100.00
	Additional 25 Grams	40.00
	These services will be provided only on Kathmandu Metropolitan City.	

S.No.	DESTINATION PLACE	S.No.	DESTINATION PLACE
1	Attariya (Kailali)	31	Itahari
2	Baglung	32	Jaleswor
3	Banepa	33	Janakpur
4	Bhadrapur	34	Kalaiya
5	Bhairawa	35	Katari (Udayapur)
6	Bhaktapur	36	Kathmandu
7	Bhimeswor	37	Kohalpur (Bankey)
8	Bidhur	38	Kushma
9	Biratnagar	39	Lahan
10	Birendranagar	40	Lalbandi (Sarlahi)
11	Birgunj	41	Lalitpur
12	Butwal	42	Lekhath
13	Byash	43	Mahendranagar
14	Chautara	44	Malangwa
15	Damak	45	Manigram (Rupandehi)
16	Damauli	46	Nepalgunj
17	Dhading Besi	47	Nilkanth (Dhading)
18	Dhangadi	48	Pokhara
19	Dhankuta	49	Prithvi Narayan

20	Dharan	50	Putalibazar
21	Dhulikhel	51	Rajbiraj
22	Dhunche	52	Ramgram
23	Enruwa	53	Ratnanagar (Chitwan)
24	Gaidakot (Nawalparasi)	54	Shiraha
25	Gajuri (Dhading)	55	Shiwalaya
26	Gaur	56	Sunawal (Nawalparasi)
27	Ghorahi	57	Tamghas
28	Gorusinge (Rupandehi)	58	Tansen
29	Gulriya	59	Taulihawa
30	Hetauda	60	Tulsipur

EMS Booking Counters

- For Merchandise and Document

General Post Office,

Charkhal Road Dillibazar, Kathmandu., Room No. 07,
Tel. 01-4442665/4430803

Postal Directorate Biratnagar, Morang

Goswara Road, Biratnagar,
Tel. 021-514790

Rupandehi District Post Office,

Bank Road, Bhairahawa,
Tel. 071-520169

For Document only

Kathmandu	<p>Tribhuvan Int'l Airport Post Office, Tel. 4470020, Ktm. Thamel Counter, Karmachari Sanchaya Kosh Building, Ktm. Basantapur Counter, Mahendra S. University Building, Ktm. Bhotahiti Counter, Bhotahiti, Ktm. Dillibazar Area Post Office, Charkhal, Ktm.</p>
Lalitpur	<p>Lalitpur District Post Office, Patan Dhoka, Lalitpur Tel. 5522134</p>
Pokhara	<p>Western Postal Directorate. Mahendranul. Pokhara Tel.</p>

	520235
Saptari	Saptari District Post Office , Saptari, Tel. 520067
Sunsari	Itahari Area Post Office , Itahari, Sunsari Sunsari District Post Office , Dharan, Tel. 520100
Bhadrapur	Jhapa District Post Office , Bhadrapur, Tel. 520026

Collection / Delivery Time

Please come with your identity card issued by the government (e.g
Citizenship, Passport, License)

Month (Nepali)	Day of Week	Time	Month (English)
Falgun - Kartik	Sunday - Thursday	10:00 AM - 2:30 PM	Feb/Mar - Oct/Nov
	Friday	10:00 AM - 1:00 PM	
Mangsir - Magh	Sunday - Thursday	10:00 AM - 2:00 PM	Nov/Dec - Jan/Feb
	Friday	10:00 AM - 1:00 PM	
Delivery Time: From the beginning of Office Hour till 30 Minutes before the end of Office Hour (Only for Documents)			